SCHOOL BOOKING INFORMATION 2024/2025

Winter WONDERLAND



ADMISSION TICKETS

- \checkmark All visitors will need an entry ticket into the event
- ✓ You must arrive within the time slot you have chosen on your booked date; however, you are welcome to stay for as long as you like.
- \checkmark A Child ticket is for those aged 12 and under

We strongly advise that all schools carry out their own risk assessment prior to their visit. This responsibility lies with the school, group or party making the booking.



ESSENTIAL COMPANION TICKETS

- ✓ We are delighted to announce we are now working with Nimbus Disability, using their Access Card Scheme to make ticketing and access to Hyde Park Winter Wonderland more inclusive for customers with accessibility requirements
- ✓ This will mean that for Hyde Park Winter Wonderland 2024/2025 all our access customers will require an Access Card or Venue Name Registration Number.

Please see our Nimbus Purchasing Guide on our FAQs for more information





TICKET OFFERS

✓ For school groups with pupils aged 12 years and under, we offer one free teachers' tickets for every 10 pupils

✓ Groups of 20 or more pupils will receive the 10% group discount.
Please note: The discount only applies to 20 pupils or more per attraction

✓ If you spend £25 per person online on attractions, rides, games and food you will receive a FREE admission ticket!



WHAT ATTRACTIONS ARE AT WINTER WONDERLAND?



Glide into the festive season on the UK's largest open-air ice rink. Trade in your shoes for skates and enjoy the fanfavourite attraction, set around the charming Victorian bandstand in Hyde Park. Open to all ages, this ice-skating rink is the perfect festive activity to kick off your Winter Wonderland experience. Tickets sell fast so book ahead!



The minimum skate size on the rink is a children's size 9 and maximum is an adult size 13

Please note, penguin aids can only be used by those under 1 meter tall while wearing skates We do recommend bringing a spare pair of socks on wet days and please ensure that your skates fit properly before taking to the ice. Staff will be on hand to assist.

Ice skating can be hazardous, and the use of the Ice Rink is entirely at your own risk. We strongly advise that all schools to carry out their own risk assessment prior to their visit. This responsibility lies with the school, group or party making the booking.



Sessions last approximately 45 minutes.

Please arrive at this attraction 20 minutes before your session start time





MINIMUM AND RECOMMENDED TEACHER AND STUDENT RATIOS

Infants (Years 1 - 2)

We require a minimum of 1 adult to every 8 children but we recommend 1 adult to every 5 children.

Secondary (Years 7 - 11)

We require a minimum of 1 adult to every 10 children.

<u> Juniors (Years 3 - 6)</u>

We require a minimum of 1 adult to every 10 children but we recommend 1 adult to every 8 children.

Ages 16 and over

We require a minimum of 1 adult per booking but we recommend 1 adult to every 30 children.







Join us on an adventure down the rabbit hole with the classic story of Alice's Adventures in Wonderland taking over Magical Ice Kingdom for the 2024/25 season. Experience Wonderland like never before in an immersive walk-through of larger-than-life ice and snow sculptures crafted by an expert team of sculptors and artists using over 500 tonnes of ice and snow.

Enter Magical Ice Kingdom through the impressive Queen of Hearts' palace before you follow Alice down the rabbit hole through lots of exciting and surprising scenes, including the Mad Hatter's Tea Party and the iconic Courtroom. Look out for all of your favourite Alice's Adventures in Wonderland characters carved from ice and snow, some reaching heights of over 5 metres.

Magical Ice Kingdom is presented in a specialist temperature-controlled environment of -10°C, so wrap up warm to enjoy one of the largest ice exhibitions in Europe.



KEY INFORMATION



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Temperatures are set at -10°c. Please wrap up warmly and dress appropriately!



GDUMS

There is a small ice slide within this attraction. All riders slide at their own risk.

Please note there is no step free access to the slide.



This walkthrough attraction takes approximately 15 minutes to complete

You can arrive any time within your booked time slot





See London's epic skyline from our 70m Giant Observation Wheel also known as the 'City Star'.

Experience the highest transportable wheel in the world, and the largest of its kind in Europe while enjoying views beyond the treetops of Hyde Park and The City in the luxury of an enclosed pod.



The last flight time is 21:30. Flights last approximately 10 minutes and are valid at any time during your chosen session.

An all new seasonally-themed show to entertain the whole family. Acrobatic and comical routines are all in a day's play for the cast of this feel good show. Performing in the Circus Megadome, the largest tent in the UK, you'll be amazed and entertained by the sensational Zippos Circus

ZIPPOS CIRCUS



Please arrive at this attraction 20 minutes before. The show lasts for 45 minutes

WHEN ARE THE OFF PEAK DATES AND TIMES?

Please see our off peak entry and attraction times...

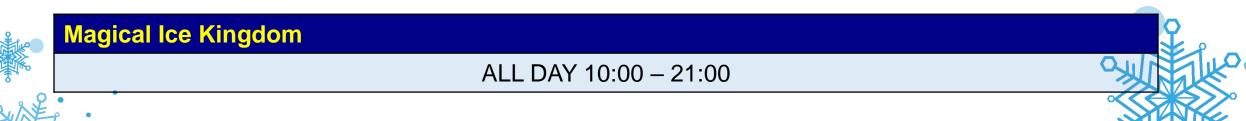
MONDAY 25TH - TUESDAY 26TH NOVEMBER

~	Entry				
	10:00 - 11:00	11:00 – 12:00	12:00 – 13:00	13:00 – 14:00	

Ice Rink					
10:00	11:00	12:00	13:00	14:00	15:00

Zippos Circus		
13:00	14:30	16:00

40.	The Giant Wheel	
6	ALL DAY 10:00 – 21:00	•



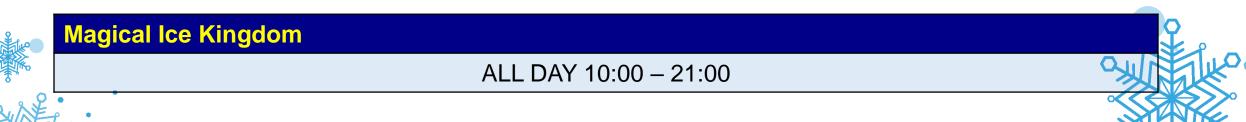
THURSDAY 28TH NOVEMBER

¥ X	Entry					
~	10:00 - 11:00	11:00 – 12:00	12:00 – 13:00	13:00 – 14:00		

Ice Rink					
10:00	11:00	12:00	13:00	14:00	15:00

Zippos Circus		
13:00	14:30	16:00

10.	The Giant Wheel	
د کر . 0	ALL DAY 10:00 – 21:00	•



Monday 2ND - Wednesday 4th December

	Entry	
~	10:00 – 11:00	11:00 – 12:00

Ice Rink					
10:00	11:00	12:00	13:00	14:00	

Zippos Circus		
13:00	14:30	16:00

10.	The Giant Wheel	
.0	ALL DAY 10:00 – 21:00	•





THURSDAY 5TH DECEMBER

Entry	
10:00 – 11:00	11:00 – 12:00

Ice Rink				
10:00	11:00	12:00	13:00	14:00

•	Zippos Circus				
	13:00	14:30	16:00	•	





Monday 9th - Wednesday 11th December

Entry	
10:00 – 11:00	11:00 – 12:00

Ice Rink	
10:00	11:00

Theo.	Magical Ice Kingdom	•
	ALL DAY 10:00 – 21:00	• •





OFF PEAK PRICES

		Entry	Ice Skating	Magical Ice Kingdom	Zippos Circus	The Giant Wheel
	Adult	£0.00	£11.50	£9.00	£11.50	£8.00
•	Child	£0.00	£8.50	£7.00	£8.50	£6.00





CONTACT DETAILS



To book your visit to Hyde Park Winter Wonderland, please contact: groups@seetickets.com

For general enquiries, please contact our customer service team by submitting a form on our website:

https://help.hydeparkwinterwonderland.com/hc/en-gb/requests/new

